

INTEGRATED MANAGEMENT SYSTEM POLICY

At Nexus Energía, we work to promote a more sustainable, efficient, and accessible energy model, carrying out our activities in Spain, Portugal, and Mexico. As players in the energy sector, we play a relevant role in the transition towards a low-carbon system and assume the responsibility to act with technical rigor, ethical integrity, and a long-term vision that generates value for our stakeholders and the planet.

We believe in energy that is understandable, approachable, and transformative. Therefore, we support individuals, companies, and cities as they move towards more efficient and responsible energy use, actively contributing to decarbonization through solutions based on renewable energy, innovation, and a culture of continuous improvement.

Our Commitments

Quality that Builds Trust. Quality is the pillar that supports our operations and the trust of our clients and stakeholders. We are committed to providing services aligned with their real needs. We actively listen and incorporate their input to reinforce operational excellence and ensure transparent communication in all our interactions.

Continuous improvement is the driving force behind our way of working: we review processes, set objectives, evaluate results, and constantly evolve to better respond to the needs of our stakeholders and the energy context.

Environment and Climate Action. We assume our responsibility in protecting the environment, preventing pollution, and acting against climate change. We work to identify, prevent, and reduce the environmental impacts associated with our activities, both internally and throughout the value chain, incorporating sustainability criteria into daily management and decision-making. We measure and manage our carbon footprint and set reduction targets in line with our capabilities and sustainability commitments.

Renewable, Accessible, and Responsible Energy. We promote an energy model based on renewables, efficiency, and responsible use. We develop solutions that help our clients understand and better manage their consumption, facilitating the adoption of more sustainable energy habits. We complement this process with clear information, technical advice, and innovative solutions that enable smart consumption and accelerate the decarbonization of the energy system.

Innovation and Transformation – The Nexus DNA. We are committed to innovation as a driver to anticipate trends, strengthen the business, and develop solutions that improve our clients' experience. We explore new technologies, digitalization, and solutions that enable progress towards cleaner, more flexible, and efficient energy models.

Cybersecurity, Information Security, and Data Protection¹. We guarantee the confidentiality, integrity, and availability of information through a systematic approach based on ISO 27001. We apply technical and organizational security measures, as well as data protection principles in accordance with current regulations in all countries where we operate.

Commitment to People. We promote a work environment based on respect, diversity, equal opportunities, and safety. We develop policies and practices that foster participation, well-being, and professional growth, recognizing people as an essential asset for business sustainability.

Corporate Governance, Ethics, and Compliance. We act with integrity and transparency, complying with all applicable legal, regulatory, and normative requirements, including our Internal Regulatory System, as well as voluntary commitments we assume as a responsible organization.

Our Integrated Management System, certified according to **ISO 9001, ISO 14001, ISO 14064, and ISO 27001**, provides the appropriate framework to set objectives, monitor our performance, and ensure continuous improvement.

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This policy is known, understood, and applied at all levels of the organization. Management actively promotes its compliance and ensures the availability of necessary resources.

Furthermore, we make this policy available to all our stakeholders as proof of our commitment to quality, sustainability, and corporate responsibility.

The General Director of Grupo NEXUS ENERGÍA approved this policy on June 14, 2017, and in its latest revised version on January 1, 2026.

¹ The group NEXUS ENERGÍA also has a specific Information Security Policy.